



The Department of Workforce Development invests federal and state funds to support the WorkINdiana program. **WorkINdiana enrolled its first student in August of 2011 and reached a total enrollment of 3,600 students by the end of September 2015.** To date, 2,927 students have completed a program, and 2,248 students have earned the associated certification. Currently, 184 students remain active in training.

The WorkINdiana program offers short-term occupational training to Adult Education students, resulting in industry-recognized certifications.

Framework: WorkINdiana Career Certifications	
Industry Sectors	Certifications
Health Care	<i>Certified Nurse Aide (CNA)</i>
	<i>Emergency Medical Technician (EMT-B)</i>
	<i>Dental Assistant w/ Limited Radiography License (LRC)</i>
	<i>Home Health Aide (HHA)†</i>
	<i>Medical Administrative Assistant (CMAA)†</i>
	<i>Medical Assistant (CCMA†)</i>
	<i>Medical Coder/Billing Specialist (CPC, CCA† or CBCS)</i>
	<i>Patient Access (CHAA)</i>
	<i>Pharmacy Technician (C.Ph.T.)</i>
	<i>Phlebotomy Technician (CPT† or PBT†)</i>
	<i>Sterile Processing Technician (CRCST or CSPDT†)</i>
Information Technology	<i>Computer Support Specialist (CompTIA A+ or with CompTIA Security+ or Network+†)</i>
	<i>Electronics Technician (EST, ESA-4† or CET)</i>
Business Administration & Support	<i>Administration Assistant (IC3 or MOS)</i>
	<i>Bookkeeper (QuickBooks)†</i>
	<i>Customer Service/Call Center (TSIA CSP-1†, NRF Customer Service and Sales†, CBP +IC3†)</i>
Advanced Manufacturing	<i>CNC Machine Operator (CNC)</i>
	<i>Entry Welder (AWS)</i>
	<i>Heating and Cooling Technician (EPA 608)</i>
	<i>Production Worker (MSSC CPT)</i>
	<i>Underground/Surface Coal Mining (MSHA 5023)</i>
	<i>Machine Maintenance (CMRT)†</i>
Transportation and Logistics	<i>Automotive Service Technician (ASE)</i>
	<i>Laborers and Material Movers (MSSC CLA or MSSC CLA + Forklift Driving)</i>
	<i>Truck Driver, Heavy and Tractor Trailer (CDL-A)</i>
	<i>Truck Driver, Light and Tractor Trailer (CDL-B)</i>
Hospitality	<i>Hospitality Staff (START)</i>
Construction	<i>Pre-Apprenticeship Training (DOL cert +OSHA)†</i>

Nearly one third of Indiana's workforce does not have the skills necessary to succeed in today's workplace. That's more than 900,000 Indiana residents. However, in an effort to raise the skill level of the adult population as well as meet workforce demands for middle skills attainment in a more effective way, the state embarked on a major restructuring of the adult education service delivery system.

The restructure included refocusing the goal of adult education, adding basic occupational training opportunities (WorkINdiana), enhancing student support, and implementing new data systems to better track clients in the workforce and education training system.

WorkINdiana is a Department of Workforce Development initiative that involves a framework of approved certifications (see table to the left). To ensure success, WorkINdiana requires regional partnerships among their adult education centers, career and technical education centers, WorkOnes, community colleges, and local economic development representatives. Together, these partners determine which careers from the certification framework are most relevant to their regions and then implement the requisite training programs.

To date, there are **more than 400 career certification programs located in 84 cities across the state** with additional programs being added throughout the year.

† Conditional pending results of pilot.

WorkINDiana Questions and Answers



1. **Where can I learn more about WorkINDiana?** General details about WorkINDiana are posted here: http://www.in.gov/dwd/adulted_workin.htm

2. **How do I get signed up?** Please start with your nearest:

- WorkOne center (Locations: <http://www.in.gov/dwd/WorkOne/locations.html>) or
- Adult Education provider (Locations: http://www.in.gov/dwd/adulted_locations.htm)

3. **How do I find WorkINDiana training programs?** Go to INTraining, the approved list of WIA training programs, select a location, check the “WorkINDiana” box, and hit “search” at the bottom of the page.

The INTraining website is located here:

https://solutions.dwd.in.gov/INTraining/search_criteria_home.htm?action=view&searchfor=program

4. **Where can I find WorkINDiana materials?** You may find detailed information about the WorkINDiana certifications and occupations at this website:

<http://www.in.gov/dwd/adultedadmin/workin.htm>

5. **How can I sign up for the WorkINDiana newsletter?** Please send your request directly to the WorkINDiana team at WorkINDiana@dwd.in.gov.

Older copies of the newsletter are archived here: <http://amplifyae.org/newsletters>

6. **Who should I contact if I have additional questions?** Please send your questions directly to the WorkINDiana team at WorkINDiana@dwd.in.gov.